

Appendix 1

Resource and Waste Strategy Consultation Questions (as presented in the online questionnaire)

1. Introduction

Flintshire County Council supports the declarations made by Welsh Government for the Public Sector to become net zero by 2030. The Council has a clear Climate Change Strategy, which sets key aims and actions for creating a carbon neutral organisation. Reducing the consumption of raw materials and increasing reuse and recycling to save precious resource is a key part of reaching net zero.

Our vision is to lead Flintshire towards a circular economy, maximise our resource efficiency, minimise waste and work collaboratively with our communities to take collective environmental responsibility. Through an effective resource and waste strategy, we aim to safeguard the well-being of current and future generations, support the local economy and reduce our impact on climate change.

In Flintshire, we currently recycle 61.51% of our waste, but we need to reach 70% by 2025 to meet Welsh Government's recycling target, or we may be charged a heavy fine of around £1.13 million for failing to reach these targets in 2021/2022 and 2022/2023. We're also at risk of being charged similar fines in 2023/2024 and beyond.

In response to this we have produced a draft Resources and Waste Strategy which sets out our direction to reduce the waste we produce and exceed Welsh Government's statutory recycling targets.

We value your thoughts and are seeking your views on our proposals.

Deadline for response: 12 January 2024

For information about how we handle the information you give us [click here](#)

<https://www.flintshire.gov.uk/en/Resident/Council-and-Democracy/Online-and-offline-research-and-your-privacy.aspx>

2. Strategic Objectives

We have identified the following strategic objectives:

To be a net carbon zero Council by 2030 and support wider decarbonisation actions across the County.

Prioritise waste minimisation through proactive engagement with our communities.

Increase reuse and repair through partnership with third sector organisations.

Achieve Welsh Government targets to reuse, recycle and compost over 70% of the waste we collect.

To provide efficient, innovative, and cost-effective services.

Meet budgetary requirements and avoid fines.

To invest in our infrastructure to future proof services to accommodate service growth.

Utilise proportionate and effective enforcement for non-conformance.

3. About you and your household

1. Your postcode

Please only provide the first part and the first number of the second part of your postcode
e.g. CH7 6

Providing your postcode in this way will not identify you as an individual. *

2. Please tell us how many people live in your household. *

1

2

3

4

5

6

If more than six please specify

3. Sex

Male

Female

Other

Prefer not to say

4. Please indicate your age by ticking the appropriate box: *

16 - 24 years

25 - 34 years

35 - 44 years

45 - 54 years

55 - 64 years

65 - 74 years

75 and above

4. Overall objectives

5. How important do you think it is for us to...

	Very important	Important	Fairly important	Slightly important	Not important
Be a net carbon zero Council by 2030 and support wider decarbonisation actions across the County					
Prioritise waste minimisation through proactive engagement with our communities					
Increase reuse and repair through partnership with third sector organisations.					
Achieve Welsh Government targets to reuse, recycle and compost over 70% of the waste we collect					
Provide efficient, innovative, and cost-effective services.					
Meet budgetary requirements and avoid fines.					
Invest in our infrastructure to future proof services to accommodate service growth					
Utilise proportionate and effective enforcement for non-conformance.					

5. Waste minimisation and reuse

6. How far do you agree that the following changes or activities could help Flintshire residents to minimise, reduce, repair and reuse more?

	Very important	Important	Fairly important	Slightly important	Not important
Use targeted campaigns to raise awareness of how residents can reduce and minimise waste and make it easier to reuse and repair items.					
Promote places to donate/sell reusable items, such as online platforms or charities					
Support and promote community repair cafes					
Make minimising food waste a continuous targeted communication campaign					
Promote how our residents can avoid single use items					
Support residents to reduce the overall amount of waste generated per household					

Do you have any additional suggestions?

6. Increasing the proportion and quality of material that is recycled.

In Flintshire, we currently recycle 61.51% of our waste, but we need to reach 70% by 2025 to meet Welsh Government's recycling target, or we may be charged a heavy fine of around £1.13 million for failing to reach these targets in 2021/2022 and 2022/2023. We're also at risk of being charged similar fines in 2023/2024 and beyond.

We have examined the contents of the black bins that we collect and have found that 58% of what has been placed in them could have been recycled. 30% of this is food waste that could otherwise have been recovered.

7. How far do you agree that the following changes or activities could help Flintshire residents to recycle more?

	Strongly agree	Agree	Undecided	Disagree	Strongly disagree
Introduce measures to increase resident participation in our food waste recycling collections service					
Increase communication campaigns on what can be recycled, the benefits of recycling and helping people who may struggle to recycle.					
Introduce a new collection for your small electrical items, such as hairdryers, toasters and kettles					
Introduce a new collection for your textiles, such as clothing and shoes					
Introduce a new collection for your plastic bags and wrapping					
Review our kerbside recycling containers to ensure they are user friendly, have enough capacity and are safe for our crews.					
Provide a comprehensive and					

Strongly agree Agree Undecided Disagree Strongly disagree

consistent recycling service to all flats and houses of multiple occupancy (HMOs).
 Increase the use of technology to enhance the recycling service and minimise missed collections
 Support residents to restrict the amount of residual waste that can be disposed of in the black bin to encourage greater recycling by either reducing the frequency of collections or reducing the capacity (size) of the black bin
 Introduce a 'no recycling in residual waste' policy at the household recycling centres to maximise recycling
 Take enforcement action against those who do not recycle correctly and those who do not recycle at all
 Introduce additional enforcement powers to tackle waste crimes (e.g. fly tipping, not recycling, leaving bins out on the street)

Do you have any additional suggestions?

7. Promote decarbonisation of our services

8. How important do you think it is for us to...

Very important Important Fairly important Slightly important Not important

Communicate to our residents and businesses on how

Very important Important Fairly important Slightly important Not important

they can reduce their carbon footprint through waste reduction, reuse and recycling
Enable our residents to reduce their carbon footprint by minimising waste production.
Reduce the environmental impact of our fleet by transitioning to ultra-low emission vehicles (ULEV).
Develop infrastructure that meets carbon net zero targets and enables our operations to decarbonise.

Do you have any additional suggestions?

8. Improve our infrastructure to future proof our services.

9. How important do you think it is for us to...

	Very important	Important	Fairly important	Slightly important	Not important
Ensure the Council has full control of recyclable materials collected from households and businesses.					
Ensure our infrastructure has the capacity for future growth in tonnages					
Ensure our infrastructure has the capacity for future growth for introducing additional recyclable materials.					
Review the Council's current HRC provision to determine whether the current service provision should be maintained.					

9. Barriers to sorting waste and recycling

10. Are there any barriers preventing you from sorting your waste and recycling?

Yes

No

11. If you answered 'yes' to the question above, please tell us the barrier.

I don't have time to sort my waste.

I don't have enough space to store all the recycling containers needed.

Recycling is dirty and unhygienic.

I'm unsure about what I can and cannot recycle.

I don't have all the containers I need.

I don't know how to collect / order the containers I need to recycle my waste.

It doesn't make a difference whether I recycle or not.

Recycling isn't important to me / it isn't my priority.

Other (please specify):

10. About you ...?

Before you go we would like to ask you one or two more questions. We will not ask you for any information that will personally identify you.

The answers you give in this section will be used to help us understand how many people from different groups respond, for example how many women, men, young people, older people, disabled people etc.

12. How would you describe your Welsh Language skills?

Fluent

Moderate

Basic

None

13. Are you married or in a civil partnership?

Yes

No

Prefer not to say

Other (state if desired)

14. Sexual Orientation: Which of the following options best describes how you think of yourself?

Heterosexual - straight

Gay man

Gay woman - lesbian

Bisexual

Prefer not to say
Other (state if desired)

15. Has your gender identity changed from that assigned at birth?

Yes
No
Prefer not to say

16. How would you describe your national identity?

Welsh
English
Scottish
Northern Irish
British
Irish
Prefer not to say
Other (please describe)

17. What is your ethnic group? Choose one option that best describes your ethnic group or background.

White
Gypsy or Irish Traveller
Mixed – White / Black Caribbean
Mixed - White / Asian
Mixed - any other background
Black - Caribbean
Black - African
Black - any other background
Asian - Indian
Asian -Bangladeshi

Asian - Pakistani
Asian – Chinese
Asian – other
Any other ethnicity
Prefer not to say
Other (please describe)

18. What is your religion?

Christian (all denominations)
Buddhist
Muslim
Jewish
Hindu
Sikh
Aethist
No religion
Prefer not to say
Other (state)

19. Section 6(1) of the Equality Act 2010 states that a person has a disability if:

- (a) That person has a physical or mental impairment, and**
- (b) The impairment has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.**

Using this definition, do you consider yourself to be disabled?

Yes
No
Prefer not to say

20. Do you look after or give help or support to family members, friends, neighbours or others because of either: long term physical or mental ill-health/impairment; or problems related to old age.

Yes

No

Prefer not to say